

May 2017

**Topic**

Spark Plug damage due failure to replace O2 Sensors at specified replacement interval

**Issue**

Drivability problems and/or severe engine damage is possible as a result of failing to replace the O2 Sensor at specified replacement intervals. Failing to replace sensors when recommended and/or relying on DTC codes <check engine> may lead to severe engine damage (Spark Plug ground strap, center electrode melting) as a result of a clogged catalytic converter due to carbon or other contaminants. This clogging will increase combustion chamber heat by increased back pressure destroying the Spark Plugs and eventually the catalytic converter itself.

**Solution**

Follow O2 sensor specified replacement intervals according to vehicle or O2 sensor supplier service recommendations.

**Additional Information**

**Note:** *Any damage resulting from not following service replacement recommendations will not be considered for warranty coverage*

[www.ngksparkplugs.ca](http://www.ngksparkplugs.ca)[info@ngksparkplugs.ca](mailto:info@ngksparkplugs.ca)

275 Renfrew Drive, Suite 101, Markham, Ontario L3R 0C8

Toll Free Phone: 1-877-2-SPARKY (1-877-277-2759) Toll Free Fax: 1-877-3-SPARKY (1-877-377-2759)